FAQ blood pressure
BM 58 / BC 58 / BM 65 / BC 80
Transfer measurement values into
HealthManager in Windows 8 / Windows 10

You have connected your blood pressure monitor with your computer correctly, activated the
data transfer function and still get following error message?

To solve this problem, you need to update your driver software. Follow
the instructions below to update your driver software.

1  Open Device Manager
Right-click at the bottom to the left on your
desktop screen.  

Click on "Device Manager" in the menu appearing.
Selecting driver

2. Click on "Ports (COM & LPT)" on the device manager. Then right-click on "Prolific USB-to-Serial Comm Port".

3. Click on "Properties" in the menu appearing.

4. Click on "Driver" in the upper menu bar.

5. Click on "Update Driver"
6. Click on "Browse my computer for driver software".

7. Click on "Let me pick from a list of device drivers on my computer".

8. Select the driver **Prolific USB-to-Serial Comm Port Version: 3.3.11.152** and confirm with "Next".

9. The driver is now being installed. After installation, the following window appears. Click on "Close".

You can now transfer your measurement values into the HealthManager.